

Limitations of a Service Planning Coordinator (SPC)

- Participation is entirely voluntary
- SPCs do not provide care or compel compliance to treatment or other recommended support services
- SPCs do not have a mandate to provide direct residential, day programming, monitoring, or other “hands on” support
- A SPCs role is not to provide ongoing monitoring in the event of child protection concerns
- Situations requiring direct observation of an individual after medical treatment or care, assistance with medical treatment, enforcement of treatment guidelines or orders, or other more intrusive or intensive measures fall beyond the scope of CSP
- SPCs do not serve in a trustee/ guardianship capacity and do not make financial or legal decisions on an individual’s behalf
- Final decisions belong to the individual/ caregiver

How Do I Get Connected to A Service Planning Coordinator?

For more information or to make a referral contact:

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Coordinated Service Planning Program is hosted by Sunbeam Developmental Resource Centre



**Coordinated Service
Planning
Waterloo Region**



What Is Coordinated Service Planning (CSP)?

- Coordinated Service Planning (CSP) takes a family centered approach to providing supports for children or youth (0-18 years of age, or up to 21 if still in school) with multiple and/or complex needs.

A Service Planning Coordinator will:

- Bring together all service providers currently working with your child/youth
- Develop one Coordinated Service Plan for your child/youth
- Plan based on your family and child/youth's goals, strengths and needs
- Act as a single point of access to aid in the organization and management of services in the community

What kind of support can I expect to receive from a Service Planning Coordinator?

- An improved service experience for your entire family
- Connection for your child/youth to the services they require as early as possible
- The monitoring of your child's/ youth's needs and progress through a Coordinated Service Plan
- Build on existing coordination and collaboration in Waterloo Region
- Reduce confusion and meet your unique family needs.



What are the eligibility criteria for Coordinated Service Planning?

The eligibility for CSP is as follows:

- Child or youth is 0-18 years of age, or up to 21 if still in school
- Child or youth is living in Waterloo Region
- Child or youth is receiving two or more services
- Child or youth has complex or unique needs that fall across multiple sectors
- Family identifies that having a single Coordinator would be helpful
- Coordination is the primary need
- Family is not receiving coordination services from another organization