

REFERRALS

Self-Referral

If you are a family/caregiver looking to refer your child or youth, please contact a URS Coordinator by phone at 519-741-1121, or by email at j.russell@sunbeamcommunity.ca, or s.villaflores@sunbeamcommunity.ca

Service-Provider

If you are a service provider looking to refer a child or youth, please visit www.sdrc.ca/urgent-response-services to find the Referral Form. Referrals must be accompanied by a signed Consent to Share form, and can be emailed to j.russell@sunbeamcommunity.ca, or s.villaflores@sunbeamcommunity.ca

On referral, families will be contacted and screened to determine eligibility.

If you are eligible, an Urgent Response Services (URS) Coordinator will work with you to develop an Urgent Response Services Plan. If you are not eligible, the URS Coordinator will help you connect with available services within or outside of the Ontario Autism Program.

INQUIRIES

Please direct inquiries, referrals, and requests for services to:



205 - 1120 Victoria St. N.
Kitchener, Ontario N2B 3T2

Phone: 519-741-1121

Fax: 519-743-4730

Or email us at:

sdrc@sunbeamcommunity.ca

Website: www.sdrc.ca

Additional Offices

Elmira:	118 Barnswallow Dr. Elmira, ON, N3B 2Y9
Cambridge:	757 King St. E. Cambridge, ON, N3H 3N8
Hanson:	65 Hanson Ave. Kitchener, ON, N2C 2H6



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Children, Community and Social Services



Ontario Autism Program (OAP) Urgent Response Services



WHAT IS OAP URGENT RESPONSE SERVICES?

The Urgent Response Service provides time-limited supports for up to 12 weeks. The program is intended to respond rapidly to a specific need, with the intention of preventing further escalation of risk of harm to self, others, and/or property.

The URS is available to children and youth up to 18 years of age and registered in the Ontario Autism Program (OAP).

Please note, this is not a crisis support service. If you are in need of emergency services, please call 911 or visit your nearest emergency room

URS does not provide:

- 24/7 support/availability
- Out-of-home residential service
- Direct funding for supports
- Fast-track access to any services within or outside of the OAP

ELIGIBILITY

OAP Urgent Response Services are available to **children & youth** who:

1. Are 0-18 years of age
2. Are registered in the OAP
3. Have a new or recently escalated behaviour

High-risk factors include:

- Aggression
- Property destruction
- Violent thinking
- Fire setting
- Harm to animals
- Risk of exploitation
- Self-Injurious behaviour
- Suicidal thoughts or behaviour
- Inappropriate sexual behaviour
- Flight risk

For more details and information on eligibility, visit the Ontario Autism Program website:

<https://www.ontario.ca/page/ontario-autism-program-urgent-response-services>

6 STEPS FROM REFERRAL TO PROGRAM COMPLETION

Referrals can come directly from families or from a third party such as another service agency if consent has been obtained. After this, the program follows 6 steps:

